The *SuccessNavigator*® assessment in action

MONTGOMERY COLLEGE

Ja'Bette Lozupone, Director of Achieving the Promise Initiatives at Montgomery College, is tasked with closing the achievement gap through the Achieving the Promise Academy, an academic program that provides targeted academic support for students while they complete their degree. Each student who enrolls into the program works closely with an academic success coach until graduation and transfer, and the Academy also provides embedded academic coaching in classrooms for all students enrolled in select courses with high failure rates.

Challenges facing today's students

Navigating the college system is one of the biggest challenges facing students, according to Lozupone. Many enter college underprepared, especially first-generation college students.

Lozupone relates to the student population she serves and understands the many obstacles students face in pursuing a college degree and achieving academic goals, saying, "I was one of those students and the odds were against me. It is humbling and a great privilege to be able to do this work."

How the *SuccessNavigator*® assessment helps students succeed

"Holistic assessment is critical in our work because it allows us to understand the whole student very quickly," Lozupone says. "The *SuccessNavigator*® assessment is a powerful diagnostic tool that can identify strengths, weaknesses and areas of concern that need immediate attention. The results enable our team to create highly personalized and targeted academic success plans for our students to keep them on track to complete their academic goals."

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The real-life benefits of the *SuccessNavigator* assessment

Lozupone highlights some of the benefits of the assessment and how it supports student success:

"We currently use the *SuccessNavigator* assessment as a diagnostic tool for students. We celebrate strengths, identify areas that need improvement or immediate attention, and the data collected is used to develop personalized academic success plans for students.
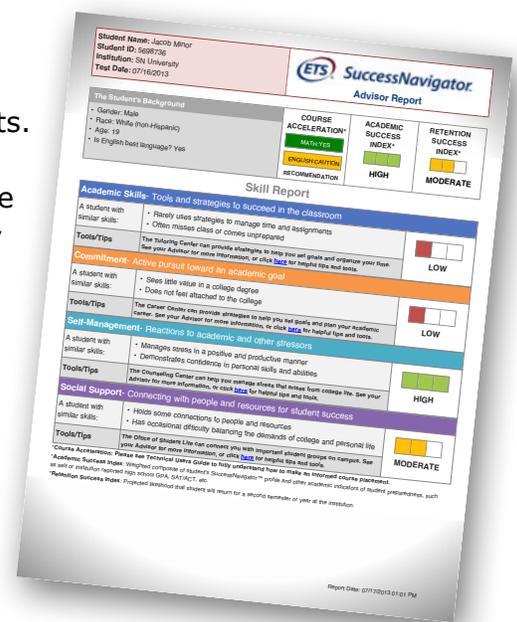
"The *SuccessNavigator* assessment can answer the 'why' behind a student's success or lack of success. It quickly connects a lot of dots by including critical and essential information that the student might not be aware of or understand the impact on their academic success. I love that it combines demographic, psychographic and psychosocial data.

"The Data Download report is especially helpful in managing and manipulating our data. The resource library is a great tool for our coaches and our students. We have even incorporated the resource library into student workshops.

"The customer service team and my rep have been incredibly supportive in helping find ways to get the most out of the *SuccessNavigator* assessment for our program needs — especially in identifying creative solutions."

Lozupone recommends the *SuccessNavigator* assessment to other schools, saying, "It is a powerful tool that puts the student and institution at an advantage."

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