

TOEFL® Fee Reduction Service 2011-12 Guidelines and Procedures

Student Eligibility Requirements

College-bound nonnative speakers of English with demonstrated financial need who are in their senior year and attend high school in the United States are eligible for the fee reduction service. Financial need is primarily determined by membership in a family whose annual income falls at or below the following guidelines:

Number of Dependents	Family Income
1	\$20,147
2	\$27,214
3	\$34,281
4	\$41,348
5	\$48,415
6	\$55,482

Income levels are based on the USDA Food and Nutrition Service Income Eligibility Guidelines.

Eligibility criteria also stipulate that students be:

- a member of a family receiving public assistance;
- a resident in a federally subsidized public housing project; or
- enrolled in a program for the economically disadvantaged, such as Upward Bound.

Additional Eligibility Requirements

- Students applying to colleges and universities that require or recommend *TOEFL*® scores can receive only one fee reduction voucher for use in their senior year. **Students in eleventh grade are not eligible for fee reduction vouchers.**
- **Foreign exchange students are not eligible for fee reduction vouchers.**

Procedures for Counselors

1. Counselors determine student eligibility according to the above guidelines.
2. For eligible students who will be **registering online for TOEFL iBT**®, counselors should:
 - instruct students to go to the TOEFL iBT online registration system and create a profile
 - collect a check or postal money order for one half of the regular test fee (plus tax where applicable), made payable to ETS-TOEFL iBT (the student's name must be written on the front of the check or postal money order)

3. For eligible students who will be **registering by mail or by phone for TOEFL iBT or PBT**, counselors should:
 - give each student a TOEFL iBT Student Profile form, or TOEFL PBT registration form, to complete and return to the counselor
 - collect Student Profile forms/PBT registrations
 - get a check or postal money order for one half of the regular test fee (plus tax where applicable), made payable to ETS-TOEFL iBT or to ETS-TOEFL for paper-based administrations
4. Counselors complete the TOEFL Fee Reduction Voucher Request form, providing each student's *ETS*[®] ID number (obtained from the student's TOEFL iBT online profile).
5. Counselors send the Fee Reduction Voucher Request form, student profiles (if applicable), PBT registrations, and payment to the TOEFL program at the address given on the form.

Note: If all available voucher numbers have been distributed when a request form is received, student payments will be returned to the counselor with a letter of explanation.

Procedures for Students

1. Students provide evidence of eligibility to the counselor.
2. Students who will be **registering online** should
 - go to the TOEFL iBT online registration system and create a profile
 - get a check or postal money order for one half of the regular test fee (plus tax where applicable), made payable to ETS-TOEFL iBT
 - write their name on the front of the check or postal money order
 - give the check or postal money order to the counselor

Students who will be registering online are assigned a fee reduction voucher number that will appear as part of their online profile.

3. Students who will be **registering by mail or by phone** should
 - get a Student Profile form from the counselor
 - complete the Student Profile form
 - get a check or postal money order for one half of the regular test fee (plus tax where applicable), made payable to ETS-TOEFL iBT or to ETS-TOEFL for paper based administrations
 - write their name on the front of the check or postal money order
 - give the check or postal money order and the Student Profile form to the counselor

Students who will be registering by mail or phone will be e-mailed a voucher number.

4. Students register for the test following the procedures given on the TOEFL website at ***www.ets.org/toefl*** and in the *2011-12 Information and Registration Bulletin for the TOEFL iBT Test* or the *2011-12 Information and Registration Bulletin for TOEFL Paper-based Testing*.
5. Students take their registration confirmation or ticket, along with appropriate identification documentation, to the test center on the day of the test. Details about identification requirements are on the TOEFL website and in the *Bulletins*. Students who do not present appropriate identification will not be allowed to test and will forfeit their test fees.

Important Information for Counselors and Students

- Requests for fee reduction voucher numbers will be filled throughout the year as long as vouchers remain available. Information about the Fee Reduction Service and a downloadable Fee Voucher Request form that includes the Student Profile section are available on the TOEFL website at ***www.ets.org/toefl***.
- The TOEFL iBT test measures all four skills of communication: reading, writing, listening, and speaking. Visit ***www.ets.org/toefl*** for more information about the test.
- The reduced test fee entitles the student to take the TOEFL test and have the test scores sent to up to four institutions designated by the student at registration. For TOEFL iBT testing, score recipients can also be designated online up to 10:00 p.m. the night before the test. Students will not be able to designate score recipients on the day of the test. For PBT testing, students can identify their score recipients on the admission ticket or on the answer sheet on test day.
- All other fees (e.g., rescheduling, additional score reports) are the responsibility of the student.
- Fee reduction vouchers are not transferable to other students.
- Fee reduction vouchers expire one year from the date of issue. All registrations must be completed prior to that date. **There are no refunds for unused fee reduction vouchers and no refunds will be provided to examinees who are not admitted to the test for any reason (including unacceptable identification).**