

FAIR AND OBJECTIVE SCORING

The TOEFL iBT and TOEFL Essentials tests offer 100% fair, unbiased and objective scoring. The tests are designed with relevant content and a strong research basis, so that you can make the best decisions about applicants.

Here are three ways we build fairness into the scoring process:

Centralized Scoring. No scoring takes place at test centers. All scoring, including for the Speaking section, is done anonymously via a centralized network of raters.

Human and AI Ratings. The Speaking and Writing sections are scored by a combination of automated scoring and trained human raters. Raters must pass a calibration test every day before being approved to score any tests.

Diverse Raters. ETS uses a diverse pool of raters rather than those exclusive to an applicant's country of origin.

ACCEPTING AND SETTING SCORES

Make sure you have the right test requirements and supporting resources for your program, including:

MyBest® scores. These are the combination of an applicant's best scores for each test section from all of their valid *TOEFL®* scores in the last 2 years. Accepting MyBest scores can help institutions recruit a larger and more diverse pool of qualified applicants. For more information, visit the Setting Scores page at ets.org/toefl/score-users/scores-admissions/set.

Score Comparisons. When setting score requirements for the TOEFL iBT and TOEFL Essentials tests, it's important that they are aligned across tests so you're not missing out on qualified applicants. Our research-based score comparison tools make it easier to compare scores from the TOEFL iBT, TOEFL Essentials and IELTS® Academic tests, and the proficiency levels of the Common European Framework of Reference for Languages (CEFR). Visit **ets.org/toefl/comparescores**.





Score Reporting

Your institution will receive *TOEFL iBT*® and *TOEFL*® *Essentials*TM score reports as soon as 4–8 days after the test, depending on how you receive scores. ETS provides a variety of services for institutions to receive and manage test scores.

TOEFL® Showcase™ in the ETS® Data Manager

TOEFL Showcase is the premier service for viewing a test taker's performance on the TOEFL iBT and TOEFL Essentials tests. It gives key insights about applicants that go "beyond the score" to assist you in making more informed decisions about applicants.

TOEFL Showcase is part of the ETS Data Manager, which provides easy, on-demand, secure access to score information for registered institutions.

In addition to traditional scores, the TOEFL Showcase system gives you:

- Two speech samples from your applicant's integrated speaking task, one minute each.
- Two full writing samples from your applicant, right on screen.
- An easy-to-read layout that puts test-day scores and MyBest® scores front and center.
- Ability to print multiple PDF score reports by exporting reports as a ZIP file or a combined PDF.
- **Connection to Slate**, where you can access all these features in your Slate account.

TOEFL® Online Score Verification Service (OSVS)

If you just need to verify scores, that's easy to do in OSVS. The OSVS database allows you to verify any currently valid TOEFL iBT (including Home Edition and Paper Edition) and TOEFL Essentials scores using the test taker's appointment number and date of birth. Verification does not require that the test taker sent their scores to your institution directly from ETS.

Automated Server-to-Server Feed

Automatically download scores from the ETS server to a client server after a one-time setup by your IT or technology staff. Data files containing *TOEFL*® scores are made available approximately twice a week via the internet.

Paper Score Reports

If your institution must use paper score reports, you can receive TOEFL scores by mail. Score reports are mailed approximately 6 days after the test date, and can take up to 6 weeks for delivery. We strongly encourage institutions to transition to the ETS Data Manager for faster, more secure online delivery.

To receive scores, you need a 4-digit Designated Institution (DI) code. Sign up at ets.org/toefl/becomescoreuser



