



# Frequently Asked Questions About the Praxis® Tests for Online Registration

## How do I register online?

See [How to Register Online](#)

## What can I do through my Praxis account online?

- Register for a test
- Select a test center
- Reserve a seat
- Order test prep materials
- Provide demographic information about yourself
- Pay for the test
- Select recipients for your test scores (if applicable)
- View your order history
- Make changes to your registration
- Print the admission ticket for an upcoming test
- View your scores
- Order additional score reports
- Update your personal information or profile

## What do I need to register online?

- A [Praxis account](#)
- A valid mailing address
- A valid email address
- An accepted form of payment (credit/debit card, eCheck or PayPal® account)

See [How to Register Online](#).

## Is there a service fee for registering online?

No.

## Which browsers are supported by the online registration system?

The online registration system supports the latest versions of the Internet Explorer®, Firefox®, Google Chrome™ and Safari® browsers.

## Is the online registration site secure?

Yes. We use a number of techniques to secure your visit.

- We authenticate you using the unique username and password you have provided.
- After 30 minutes of inactivity on the site (i.e., you step away from the computer or switch to another website), the system will close your connection.
- When we take your credit card, we use standard secure-encrypted methods to transmit your account information.

## What should I do if I forget my username and/or password?

On the [sign-in page](#), click “Forgot User Name” or “Forgot Password.”

## How do I reset my password?

After signing in, click the “Change Password or Security Question” link on your home page and follow the instructions.

## Am I guaranteed a seat at a center if I register online?

ETS provides real-time seat assignments. You will be advised of seat availability when you select a test center. You must complete the registration process, including payment, and check out to guarantee your seat assignment.

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## What if I can't find a test center that still has a seat for me?

Many centers fill up quickly, so you may want to consider searching for test centers in neighboring states.

## Are there any special instructions for individuals pursuing American Speech-Language-Hearing Association® (ASHA) certification?

Yes. If you are an Audiology or Speech Language Pathology test taker, you should refer to the [Audiology/Speech Language Pathology Attending/Recipient Code List \(PDF\)](#) when selecting your attending institution and designated score recipients (if applicable) to ensure that the correct department and/or agency receives your scores.

## How is my information used by the testing program?

Your biographical information is used to gather information for research purposes and to further ensure the validity and fairness of the test questions. See our [Privacy and Security policy](#) at the bottom of each page.

## Why was I taken back to the sign-in page in the middle of my registration?

If you do not interact with the ETS.org site for 30 minutes or more, your session may expire and you will be taken back to the sign-in page.

## How long after I register online should I wait to call to confirm my registration has been received by ETS?

There is no need to call to confirm your registration. Once you have completed an online registration and checked out, your information has been received at ETS.

## How do I change an error on my admission ticket?

If there is an error on your admission ticket, such as a simple misspelling, corrections may be made online through your [Praxis account](#). For more information on other types of changes, such as changing the test date or test center, see [Registration Changes](#).

## I spelled my name incorrectly, or my name has changed. How do I correct this?

Only misspellings of your name can be corrected. Name changes will not be made. If your name has changed for any reason, including marriage, you must still present primary identification in the name under which you registered, or you will not be permitted to test.

If you require further assistance, please contact [Customer Service](#).

## How do I add another test for the same test date after I have completed and exited the registration process?

To add a test, simply register for the new test the same way you registered for the previous test. There is no service fee to create a new test registration.