



# Top 10 Questions Asked by *Praxis*® Candidates

## 1. How do I know which test(s) to take?

Check the **State Requirements** page ([www.ets.org/praxis/states](http://www.ets.org/praxis/states)) for the state in which you are planning to become certified or contact your state department of education. Each state using the *Praxis*® test sets its own testing requirements.

## 2. How do I register for a *Praxis* test?

Visit the **Registration, Test Centers and Dates** page ([www.ets.org/praxis/register](http://www.ets.org/praxis/register)) for registration information, including information you need to complete prior to starting the registration process.

## 3. Where do I find information on test centers or test dates?

Search our test center database on the **Praxis Test Centers and Dates** page ([www.ets.org/praxis/register/centers\\_dates](http://www.ets.org/praxis/register/centers_dates)) to locate test centers that are closest to you. You can also search for test dates by test title.

## 4. Is there a fee for my test?

Visit the **About the Tests** page ([www.ets.org/praxis/about/fees](http://www.ets.org/praxis/about/fees)) for information on test fees, which will vary depending on the test you are taking.

## 5. How do I add a test to my registration, change my test date or change my test center?

Changes can be made to your test registration up to three days in advance of your appointment. Learn how to make changes on the **Change or Cancel Your Registration** page ([www.ets.org/praxis/register/changes](http://www.ets.org/praxis/register/changes)).

## 6. What should I do if I forget my user name and password?

Follow the appropriate link on the **Account Sign-in** page ([www.ets.org/praxis/username](http://www.ets.org/praxis/username)) to view your user name or create a new password.

## 7. Where can I find information to help me prepare for my *Praxis* test?

ETS offers both free and affordable test preparation materials on the **Prepare for a Test** page ([www.ets.org/praxis/testprep](http://www.ets.org/praxis/testprep)).

## 8. When will my scores be available, how long are they available and where can I find help understanding my scores?

*Praxis* score report schedules and score information, including a downloadable score guide, are available on the **Praxis Scores Overview** page ([www.ets.org/praxis/scores](http://www.ets.org/praxis/scores)). Official score reports are available approximately 10–16 days from the last date of the testing window or on the test date if the test is offered continuously.

Your scores will be available via your **My Praxis Account** online for one year from the score reporting date, but may be requested for up to 10 years (for a fee).

## 9. How do I cancel my registration and receive a refund?

Learn about canceling your registration and receiving a refund on the **Change or Cancel Your Praxis Test Registration** page ([www.ets.org/praxis/register/changes](http://www.ets.org/praxis/register/changes)).

## 10. How can I contact ETS about the *Praxis* tests?

Visit the **Contact Us** page ([www.ets.org/praxis/contact](http://www.ets.org/praxis/contact)).

**Inside the U.S., U.S. Territories\* and Canada dial 1-800-772-9476**  
Monday–Friday, 8 a.m.–7:45 p.m. (ET) except for U.S. holidays

**Outside the U.S., U.S. Territories\* and Canada dial 1-609-771-7395**  
Monday–Friday, 8 a.m.–7:45 p.m. (ET) except for U.S. holidays

Recorded information is available 24 hours a day with a touchtone phone. Phones are busiest between 11 a.m. and 2 p.m. and all day on Monday.

\*Includes American Samoa, Guam, Puerto Rico and U.S. Virgin Islands

To learn more, visit [www.ets.org/praxis](http://www.ets.org/praxis)

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