

# revised TOEFL® Paper-delivered Test 2020-21 Registration Form

Register online at [www.ets.org/toefl](http://www.ets.org/toefl). It's fast and easy!

Completing this form and submitting payment will register you for the revised TOEFL® Paper-delivered Test. This form must be received at ETS by the registration deadline for your test date. Registration deadlines are on page 2 of this form.

**NOTE: Be sure to complete this entire form before mailing.**

- Print all information clearly. Use black or blue ink to complete the form.
- Enter your name exactly as it appears on the primary identification document you will bring to the test center.

**Mail completed registration form and payment to:**

**If you are NOT paying with a credit/debit card:**

ETS-TOEFL Registration Office  
PO Box 382044  
Pittsburgh, PA 15251-8044, USA

**If you are paying with a credit/debit card:**

ETS-TOEFL  
PO Box 6051  
Princeton, NJ 08541-6051, USA

**If you are sending your registration via courier service:**

TOEFL Document Processing  
225 Phillips Boulevard  
Ewing, NJ 08618-1426, USA

**• Test Takers with Disabilities or Health-related Needs:**

If you are requesting testing accommodations, you must register through ETS Disability Services using a different registration form. To get further information about requesting nonstandard testing accommodations, use one of the communication methods listed in the *Bulletin* or go to [www.ets.org/disability](http://www.ets.org/disability).

All required fields must be completed, or your registration cannot be processed. Required fields are noted with an asterisk (\*).

**\* Family Name (Surname), Given Name, Middle Initial, if you have one** (match your photo ID; leave a blank box between names):

**\* Address Line 1:**

**Address Line 2:**

**\* City:**

**State or Province:**

**\* Country Code for this Mailing**

Address (refer to *Bulletin*):

ZIP or Postal Code:

**\* Native Country Code** (refer to *Bulletin*):

**Gender:**

 Male  Female  Prefer not to answer

**\* Native Language Code** (refer to *Bulletin*):

**\* Date of Birth:**

 Month  Day  Year

**Primary Phone Number** (include area code or city code):

**\* Email Address:**

I give ETS permission to use my test and essay responses in instructional, research, and informational material produced by ETS.

YES  NO

**TEST CENTERS**

See [www.ets.org/toefl](http://www.ets.org/toefl) for test center locations and dates. Choose 2 test centers in order of preference. Fill in 1 letter and 3 numbers for each center.

\* First Choice Test Center     \* Second Choice Test Center

**TEST DATES** (Select 1 test date only. This form must be received at ETS before the registration deadline.)

Test Dates	Registration Deadlines	Test Dates	Registration Deadlines
<input type="checkbox"/> October 10, 2020	August 24, 2020	<input type="checkbox"/> February 13, 2021	December 28, 2020
<input type="checkbox"/> November 14, 2020	September 28, 2020	<input type="checkbox"/> April 10, 2021	February 22, 2021

If your requested test date cannot be accommodated, you will be scheduled for the next available test date unless you check the box below.

Do not reschedule me; please return my payment.

**PAYMENT** (Information on payment policies is in the *Bulletin for the revised TOEFL Paper-delivered Test*.) Payment type: (check one)

- Credit/debit card\*       Money order (U.S. currency)       Western Union Quick Pay\*\*  
 Check (U.S. currency)       Bank draft (U.S. currency)

\* American Express®, Discover®, JCB®, and MasterCard® are not accepted for the following locations: Benin, Cote d'Ivoire, Ghana, Kenya, Nigeria, and Togo. Only VISA® cards are accepted for those locations.

\*\* You must include your original Western Union Quick Pay receipt with your form. Copies or facsimiles will not be accepted as payment.

If you are paying by credit/debit card, indicate which type of card you are using:

- American Express     Discover     JCB     MasterCard     VISA

Enter your card number and expiration date below.  
 Your card will be charged for all services you request on this form.

Credit/Debit Card Number

Expiration Date        

Month                      Year

If you are paying by check, be aware that you are authorizing ETS, at its discretion, to use the information on your check to make a one-time electronic debit from your account for the amount of your check; no additional amount will be added. All outstanding balances incurred from prior ETS tests or services must be paid in full in order to register for any future ETS test or service.

<b>TOEFL/ETS Use Only:</b> SC    ____    ____    ____    ____    ____    ____    FC    ____
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**SCORE REPORT RECIPIENTS**

- Your test fee includes up to 4 official score reports. Using the TOEFL Destination Search at [www.toeflgoanywhere.org/search-who-accepts-toefl](http://www.toeflgoanywhere.org/search-who-accepts-toefl), indicate where you would like your score reports sent.
- Enter a department code only if you are applying for graduate study. If you are **not** applying for graduate study, enter 00 as the department code for each score recipient. Find the department code list in the *Bulletin* or at [www.ets.org/toefl](http://www.ets.org/toefl).
- **NOTE:** This is your **only** opportunity to select your 4 free score recipients. Free score reports **cannot** be ordered at the test center.
- You can have additional score reports sent for a fee once your scores are available.

	Institution Code	Department Code
1.	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/>
2.	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/>
3.	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/>
4.	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/>

**WHAT IS YOUR MAIN REASON FOR TAKING THE TOEFL TEST?** (You may select more than one response.)

- To attend secondary school (high school)
- To attend a 2-year college/community college
- To attend an undergraduate program
- To attend a graduate or postgraduate program, other than a business program
- To attend a graduate or postgraduate business program
- To attend an English-language school or program
- For licensure or certification
- For employment or a job
- For immigration purposes
- Other

**TEST FEE** (Fees are subject to change without notice.)

revised TOEFL Paper-delivered Test  
(including any Value Added or similar taxes that ETS is liable to pay) . . . . . US\$180

**TOTAL AMOUNT DUE (DO NOT SEND CASH)** . . . . . \$ \_\_\_\_\_

I understand and acknowledge the terms and conditions outlined in the Acknowledgment attached as pages 4 and 5 of this form.

**Please write, DO NOT PRINT, the following statement and sign your name.**

I hereby agree to the conditions set forth in the *Information and Registration Bulletin for the revised TOEFL Paper-delivered Test*, specifically those concerning test administration, payment of fees, the reporting of scores, and the confidentiality of test questions. I certify that I am the person who will take the test at the center and whose name and address appear on this form.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Thank you for registering to take the TOEFL test. Confirmation of this registration will be sent to you.**

# ACKNOWLEDGMENT

This Acknowledgment, including the Privacy Notice at [www.ets.org/legal/privacy](http://www.ets.org/legal/privacy), contains the terms and conditions between you and Educational Testing Service (“ETS,” “we,” “us,” “our”) regarding the ETS test you are now registering for and/or the testing products and services you are now requesting (these are together referred to as “Testing Services”). It applies to all actions you take regarding the Testing Services, including creating an online account, providing survey information regarding a test that you take, requesting one of our services relating to the test and completing a test or product order and providing payment information.

## Personal Information

In registering for the Testing Services, you acknowledge and agree that we have the right to obtain, collect, store use, disclose (including to public authorities and score recipients), extract and transmit (collectively “use”) the personal information you provide, including your full name, home address, email address, telephone number, social security or similar number, passport number, national ID number, gender, nationality, age, date of birth, responses to other background information questions, test administration date and details, payment information and how you specifically use our Website. This also includes our use of biometric data (including fingerprints, audio recordings, facial images and video files) provided by you in the course of your registering for and participating in the Testing Services. All of the above data is referred to as “Personal Information.” Which Personal Information we hold, how we use it and how long we hold it for may be subject to legal limitations in the jurisdiction in which you receive the Testing Services. ETS strives to meet these legal requirements, and further information on how we do so is provided below.

## How We Use Your Personal Information

We use your Personal Information to:

- complete any registration, purchases or other transactions you request
- improve our products and services, and identify, develop and offer new or expanded products and services
- improve and personalize your experience on the Website, and customize the content and/or format of the pages you visit
- subject to your opting-in (see below), notify you about updates, products, services and/or special offers from ETS, its affiliates and selected third parties
- ask you to participate in brief surveys or provide other information
- generate aggregate statistical studies and conduct research ourselves or jointly with others related to our products and services and the use of our Website

If you agree (or have agreed) under other agreements with ETS that we may use your Personal Information in additional ways, those other agreements will not be limited by this separate Acknowledgment.

## International Transfer

ETS, its Website, and its servers are located in the United States. Therefore, your information, including Personal Information, will be transferred from your location to the United States in accordance with applicable laws. It may also be transferred directly from your location or via the U.S. to other countries who provide processing services to ETS, all at the direction of ETS and in accordance with applicable laws. In accepting this Acknowledgment, you are agreeing to cross-border transfers of your information, including your Personal Information. If you do not agree to these cross-border transfers, then you should refrain from using the Website. You may have a right under applicable law to revoke your consent to the international transfer of your Personal Information. If you do so, we are unlikely to be able to continue providing the Testing Services to you.

## Third Party Disclosure

We communicate your Personal Information to certain third parties, within the jurisdiction of your location and elsewhere, with whom we have a direct or indirect business or contract relationship in order to provide you with the Testing Services you have requested. These third parties assist with various aspects of the delivery of the Testing Services, including security services and score distribution services.

## Your Rights

In some instances, under applicable laws, you have the right to withdraw your consent and require us to delete your Personal Information should the lawful purposes for which we hold it cease. You may also request that we correct your Personal Information if it is incorrect, inaccurate, misleading or incomplete. To protect your privacy and security, we will take reasonable steps to verify your identity before granting access or making corrections.

If required under applicable laws, at your request and on satisfactory proof of identity (as determined by ETS), we will provide you (i) confirmation that we hold your Personal Information, (ii) details or a description of the Personal Information we hold in an intelligible form; (iii) information of how we came to hold the Personal Information, the purposes for which we are using it, and in some cases the methods and logic we use in processing the Personal Information; (iv) further corporate information regarding ETS and, in some circumstances, the other corporate entities who may process the Personal Information on behalf of ETS.

To request any of the above actions, please contact us at: Educational Testing Service, 660 Rosedale Road, Princeton, NJ 08541, USA, email: [etsinfo@ets.org](mailto:etsinfo@ets.org).

You may also have the right under certain applicable laws to complain to a regulatory authority in your country if you believe we have not processed your Personal Information in compliance with applicable laws.

## ACKNOWLEDGMENT (cont.)

### Further Communications

We ask you to provide your contact details, including email address, telephone and mobile phone details. We use this information so that we can quickly provide you with information (principally by way of email, telephone, SMS or other electronic means) regarding the Testing Services you have requested and to provide you with information about other testing products and services (which we will do in accordance with applicable laws). When you receive communications from us about other testing products and services, you will have the opportunity of subsequently opting-out of receiving these, and our communications will contain instructions on how to do so. Remember, however, that we may still send emails or call you in order to provide the Testing Service you have purchased or otherwise requested from us.

### Taxes

All payments for tests are inclusive of any Value Added or similar taxes that ETS is liable to pay. In jurisdictions where the customer is required to account for any local taxes due, the price remitted to ETS excludes those taxes. In those circumstances, it is the sole responsibility of the customer to pay those taxes to the local tax authority. ETS is not responsible or liable for collecting and remitting those taxes on the customer's behalf.

### Governing Law

You agree that this Acknowledgment will be governed by and construed in accordance with the laws of the United States and the State of New Jersey, without regard to principles of conflict of laws.

### Additional Information

This paragraph containing additional information is of *general application*, but it is also provided for purposes of the *EU General Data Protection Regulation* when it comes into force (to the extent the Regulation is applicable to you in the context of the Testing Services):

ETS Corporate Details (including contact details): Educational Testing Service, 660 Rosedale Road, Princeton, NJ 08541, USA, email: [etsinfo@ets.org](mailto:etsinfo@ets.org).

Purpose and Legal Basis for Processing: To provide tests and testing services as requested, including processing for the administration of tests, such as marking and score reporting to test takers and nominated score recipients.

Legitimate Interests relied upon: ETS requires your Personal Information for purposes of administering educational tests and providing these tests in a secure manner so that test takers receive accurate results and test qualifications are recognized by intended score recipients.

International Transfers: Data will be transferred to data processors engaged by ETS in various jurisdictions outside of the EEA, depending on the particular Testing Services requested. These transfers are made in accordance with the acknowledgment you have given above and intercompany and third party transfer agreements, in accordance with applicable laws.

Personal Information Retention: Personal Information is generally held for 5 years from the date of its submission. This period may be extended by ETS if the score for the Testing Service you require remains valid for a longer period (which information is usually contained in your testing result information), if the Testing Service you have requested is being reviewed or if our legitimate interest in retaining your Personal Information remains in place. It also may be shorter if we no longer require your Personal Information (for example, if you have expressed interest in a test but have not taken one). You may contact us at [etsinfo@ets.org](mailto:etsinfo@ets.org) if you require further information.

Data Subject Rights: In addition to the rights described above, you may have data portability rights. For security reasons, most testing organizations will require that Personal Information be obtained directly from you and this may limit the usefulness of your data portability rights.

Supervisory Body: Please contact the national data processing authority in the jurisdiction in which you receive the Testing Services.

*For Hong Kong residents only:* Subject to applicable laws regarding our use of your Personal Information, we will not use your Personal Information if we do not reasonably believe that such use is in your interests. In order for us to supply you with the Testing Services, you must supply us with your Personal Information to complete any registration, purchase or other transaction you request online and/or perform any of our other contractual obligations to you which requires us to have the Personal Information.

*For Australian residents only:* please be informed that if you agree to the overseas disclosure of the information or transfer of your data outside of Australia, ETS and its affiliates will not be required to take reasonable steps to ensure that ETS or its affiliates' use of such data outside of Australia does not breach the Australian Privacy Principles.

*For Canadian Residents only:* This is the notification that ETS is required to provide to Canadian residents. Please see above regarding International Data Transfers. Where we transfer Personal Data to third parties we contractually require third parties to have written procedures in place that comply with the requirements of the applicable privacy laws in Canada.

*For Singapore Residents only:* In connection with the transfer of your Personal Information outside of Singapore, ETS believes that the laws of the recipient country of your Personal Information will provide a standard of protection comparable to the applicable laws of Singapore.

### Contact Information

If you have questions or requests concerning our use of your Personal Information, you should contact: [etsinfo@ets.org](mailto:etsinfo@ets.org).

By indicating "Accept," you expressly and voluntarily acknowledge and agree to the terms and conditions above, particularly those relating to our use of biometric data and the international transfer of Personal Information.<sup>1</sup>

<sup>1</sup> If you are a minor as determined by applicable law and living outside of the United States, to the extent required by applicable law, the person clicking "Accept" must be a parent or guardian.